

It is with utmost sadness that we announce the passing of our Customer Service Representative, Penny Himmler, who passed away on November 20, 2008.

Penny was with Salisbury Pewter for over 19 years and to say that she was a cornerstone of our company would be a gross understatement.

Many of you worked with Penny over the years, and as I traveled the country it was without fail that I received compliments about her. Although she did attend a few trade shows, most of you only knew her via a telephone conversation. And yet she was what people thought of when they thought about Salisbury.

Day after day, year after year, Penny came to work with an easy smile, uplifting attitude and dedication to her job. To her friends, co-workers and customers, she was truly an inspiration. It is impossible to imagine a better ambassador for our company or a better co-worker with whom we spent almost 20 years.

For someone barely 5 feet 2 inches tall, it is amazing to contemplate the huge impact she has had on all of us. Penny will be greatly missed, but her contributions to building this company and enriching our lives will be everlasting.

Michael Clemmer
President
Salisbury, Inc.

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